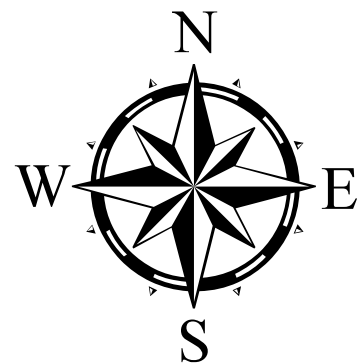
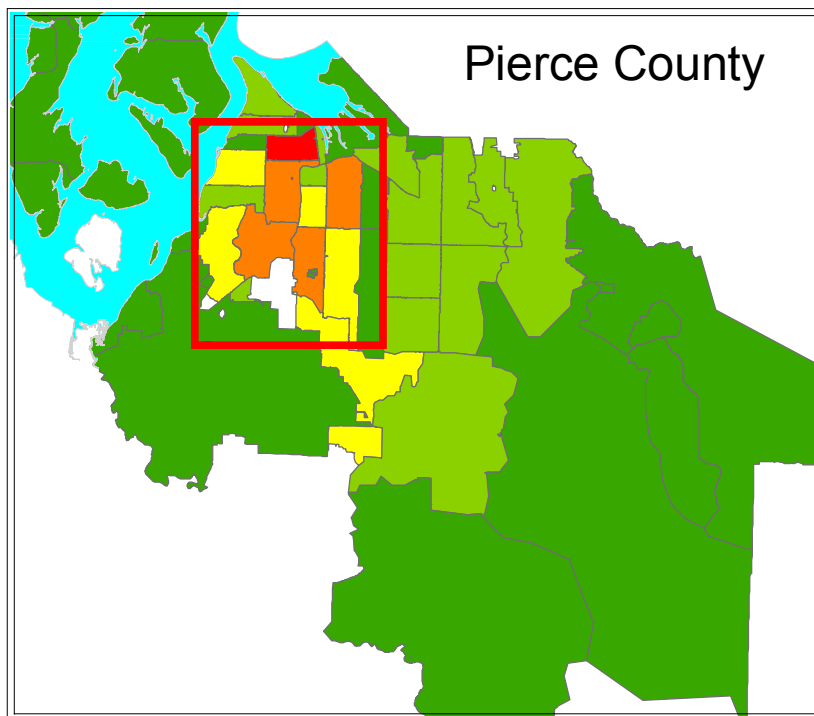
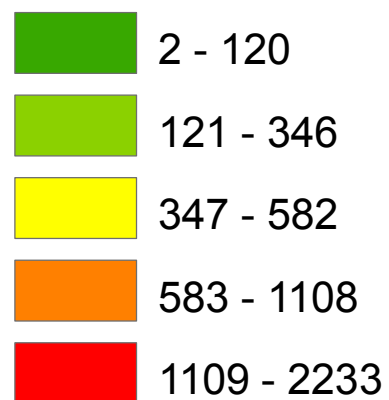


2-1-1 Calls by Zip Code July - September 2008



Number of Calls



Calls by Category



Category Definitions:

Education and Employment: Calls related to education and vocational training, and employment and job readiness resources.

Medical and Mental Health: Calls related to physical and mental health issues such as health care benefits, prescription medication, specialized mental health treatment, HIV/AIDS, substance abuse and addiction, and long term care.

Transportation: Calls related to transportation include such issues as bus passes, car repair, gas money, as well as local and long distance travel needs.

Intimate Violence: Calls related to intimate violence include domestic violence, threatening behavior, child abuse (sexual and physical), and vulnerable adults.

Family and Legal Services: Calls related to family and legal services includes such issues as government assistance, immigration, divorce issues, community services, holiday assistance, and family counseling.

Crisis Services: Calls for crisis services include emergency payment services for rent and utilities, emergency and transitional shelter, recovery from house fire, and domestic violence shelter.

Basic Needs: Calls for basic needs include food, low-income housing assistance, school supplies, and clothing.

